

Thank you for enrolling on the _____ Course. We very much hope you are looking forward to your underwater adventures with us.

Diver training courses are meant to be fun but like any form of learning you'll need to invest some time and effort reading and studying.

Before the course commences you will need to have completed your online learning or the enclosed manual and complete all quiz sections and if applicable the final exam. You will not be allowed to commence the in the water section of the course unless these have been completed.

If this is not adhered to it will greatly slow down the course for yourself and the other students. For this reason, if the effort and commitment has not been made, you will be assigned another course and an additional cost of £75 may be charged. In the event you do not book another course date, no refund will be made.

Please bring the following with you on the first day:-

Swimming attire and towel / Clothes to wear underneath a drysuit – thermals are best if you have them. If not, several thinner layers such as leggings and long-sleeved tops are good. Thick socks are a must.

A complete spare set of clothes just in case

Warm clothes to wear between dives (including hat and gloves in the winter)

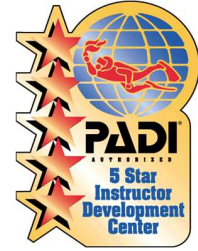
Suncream in the summer

Balance of payment for the course

Some cash for food and drinks.

If you have any questions at all at any time, please don't hesitate to contact us and we will be happy to help.

You need to arrive no later than: 0930am



Cancellation / No Show Policy

By tendering the deposit for your course you are committing to undertake training on the agreed dates.

If a request is made to change the course dates with more than 14 days notice of the start of the course, we will endeavour to change your booking to a future identical course without incurring an extra charge. If a second change of dates is requested a rescheduling fee of £75 may be charged.

If a request to change course dates is made with less than 14 days notice, a rescheduling fee of £75 may be charged as Learntodive/Wraysbury Dive Centre may not be able to fill the space at short notice.

If a student fails to turn up for any part of the course a rescheduling fee of £75 may be charged and a place on a future course will be organised when a space is available

Students must be present at all training sessions between the times and dates communicated. If a student arrives late (in excess of 30 minutes of the course start time) or arrives under the influence of or after effects of alcohol or drugs they will not be able to take part in the course. A rescheduling fee of £75 may apply.

Our courses are performance based as we wish for you to be a competent, safe and happy diver. Some students take slightly longer than the allocated time to achieve this. We are committed to all of our customers and will provide whatever reasonable training is required to complete your course. If however, you begin a group course and require a significant amount of one to one time (are unable to achieve the majority of the course requirements with the group) you will be required to book one to one training at further cost to you.

Learntodive/Wraysbury Dive Centre reserves the right to reschedule courses due to unforeseen circumstances out of our control, including of conditions rendering diving unsafe. Risk assessment controls will determine conditions to dive.

Please note that all bookings and payments are non-refundable and non-transferable. This includes if you decide after beginning a course that diving is not for you. Deposits and payments are valid for 12 months.